

DOCUWARE PRESS KIT

About DocuWare

DocuWare Group ("DocuWare") is a leading global content services provider, offering cloud, hybrid and on-premises solutions that digitize documents, automate business processes and provide secure access to information anywhere, anytime and from any device. DocuWare's core business model is to develop scalable

IT solutions for any size business. DocuWare offers both a highly customizable platform as well as preconfigured departmental solutions for invoice processing, employee management and more. DocuWare boosts productivity, enabling businesses to effectively use resources and become modern, agile and more profitable.



Founded and headquartered in Germering, Germany in 1988. DocuWare has office locations in the United States, United Kingdom, France and Spain.

The leadership team at DocuWare includes Dr. Michael Berger (CEO), Michael Bochmann (CPTO), Benedikt Dischinger (CFO), Uta Dresch (COO), and Hermann Schäfer (CSMO). The complete DocuWare leadership team can be viewed [here](#).

Americas, APAC and EMEA

Sales Offices

Germany

Headquarters



For over 37 years, DocuWare and its partners have worked to digitally transform and automate business processes across a range of industries including manufacturing, education, transportation, healthcare, government, finance and nonprofits.

DocuWare was acquired by Ricoh in 2019. DocuWare remains an independent brand and operates as an independent subsidiary.

Aquisition by RICOH

2019

Global customers

20,000+

Users across +100 countries

930,000

We have 20,000+ global customers, using either cloud, on-premises or hybrid solutions. With 85% of new customers opting for cloud, DocuWare maintains its leadership role in the global cloud market.

The company is a globally recognized brand with over 800 partners and 930,000 users worldwide.

20,000 customers

2025

Acquisition of [natif.ai](#)

2024

Acquisition of DocuScan

2023

10 Year Anniversary of DocuWare Cloud

2022

Revenue: ~ €54 million

DocuWare acquired by Ricoh

2019

Revenue: ~ €46 million

DocuWare Preconfigured Solutions

New DocuWare Logo

~ 50% DocuWare Cloud Customers

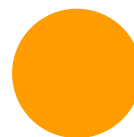
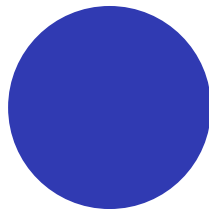
2018

Acquisition Westbrook Technologies

2013

DocuWare Online

2012



DocuWare S.L. (Spain)

2009

Revenue: €11.5 million

DocuWare Web Client

DocuWare SARL (France)

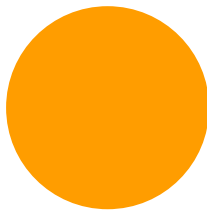
2008

DocuWare Ltd. (Great Britain)

2005

DocuWare Corporation (USA)

2001



Cooperation with Nemetschek

1999

Revenue: €3.0 million

DocuWare 4.0

1998

DOCUNET

1988



Transparency and collaboration form the crux of DocuWare products. DocuWorld EMEA, DocuWorld AMERICAS & DocuWorld APAC conferences are an extension of this as they are a place where DocuWare staff and partners come together to share, network, and learn from each other.



Philanthropy, community involvement and social responsibility are central to DocuWare's corporate culture. The company supports local sports teams and employee-led fund-raising initiatives for local charities or non-profit institutions. DocuWare shares its technical know-how through educational projects for children and adults in Germany and the US.

Environmental, social and governance are commitments we take seriously. To ensure that the actions we take today do not compromise future generations, we support sustainable projects like global reforestation. We have launched an initiative to plant one tree for each new customer who signs up with us, as a welcome gift for our customers.

Follow us on social media

